Rayleigh Town Museum

Management Group - Minutes of Meeting Thursday 18th November 2021

Held in the Museum

Present – Mike Davies (C), Viv Irvine, Linda Davison(S), Sheila Chambers, Sue Smith, Gemma Smith and Karen Vassallo

Apologies –Roger Alluid, Cheryl Roe

Written reports for October - have been distributed.

Minutes of the meeting held on 21st October 2021- agreed

Matters Arising – Actions completed. 3. refund in hand. 6. being actioned

Subcommittee updates – verbal and written updates given

Sub Committee	Chair	Monthly Update including SC reports
Building Maintenance	Alan	
		Most of the issues that were outstanding have been addressed
		within the previous report.
		CCTV electrical – spoken with Louise from Peak Security – Neil
		electrician awaiting convenient time to attend;
		Insurance completed and premium paid;
		Awaiting Utility Warehouse to check whether we have the best
		deal available;
		New cabinet to arrive 16 th if possible 2 members of team available;
		Lift contract renewal – awaiting Zurich response;
		Coversure insurance due November plus review all insurances.
		Complete
		Website renewal due November (Terry has since paid this)
		Ongoing
		Projector maintenance – In hand – do we have a contract with a
		9
		This month we have recorded a number of what would appear to
		be nit picking which need to be brought to the attention of the
		Management team. The items mentioned below have been
		found either on a normal Thursday BMT maintenance day or by
		myself as Duty Supervisor. Could DS's please ensure that the
		closing procedures be checked to ensure a secure museum is
		maintained.
		Blinds left up/open
		Lights left on
		CCTV monitor left on
		Keys left in locks
		Key safe left open
		Lost keys (later turning up)
		PC left on
		Open signs left on display (when closed)
		Floor movement monitor removed (now replaced) Broadway
		Room

		Diagtic/cordboord items are and up against as distance (and items
		Plastic/cardboard items propped up against radiators (restricts heat circulation/wasting money and possibly damaging the item
		in question) especially Tapestry.
		Pest traps moved/removed/flattened
		Windows left open/unlocked
		Back door unlocked
		Back door not locked properly/securely
		Equipment/items left switched on
		Safe open
		Donation boxes left out
		Internal fire door left open
		Wheelchair positioning (too close to emergency exit)
		Mobility walker positioning (too close to emergency exit)
Coach Trips	Linda	May trip fully booked with waiting list. Other details of visits will
Coach Trips	Lilida	be available only when published in Friends magazine and then
		will be on 'first come, first served 'basis because of the demand
		for seats.
Commercial Hire	Mike	Articles still required for the Jan 22 Magazine (new contributors
Sponsorship		welcome) please. Please submit by 1 st December.
Newsletter		I am chasing outstanding Invoice from BDC for Commercial hires.
		RDC now received (£250).
		Monthly hire enquiry received, awaiting further meeting to
		progress.
		Benefactors and sponsors certificates to be issued soon.
		Meeting with possible further benefactor. (Lift and newsletter)
		Logo and rebranding to be launched in Jan 22.
		Further discussions re photos on blinds in Broadway room (3).
		One already sponsored.
Data Protection		At long last the ICO has contacted Mick Kay and arranged to
		change DPO to me.
Development	Viv	We have now been accepted as eligible to apply for Accreditation
Accessioning		so we are "working towards "accreditation.
Acquisitions		This means a lot of policies will need to be written and I will be
Acquisitions		looking for 'volunteers 'to help with this.
		·
		It also means that we may have access to apply for grants and
		book free places on training courses.
		V W has agreed to join the Dev S C.
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		Attended the Remembrance Day Service.
		Heritage Rail Trip to Rayleigh will be Sunday,24 th April 2022
Finance	Mike	Monthly spreadsheet in line with predictions.
rinance	WIIKC	Rent increase due shortly.
		Invoice for new front door still awaited.
		Possible Legacy funding opportunity to be discussed at the next
		Finance sub.
Friends Administration	Mike	Membership currently c 585 with further renewals and new
		members received. Final reminders sent out and non- renewals
		will be deleted from our files (GDPR) in Nov.
Publicity	Mike	Further articles in the Echo, and Rayleigh Times.
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Research	Viv	We still need someone to help with WW2 research, only
		qualification needed is access to Ancestry or Find My Past at
		home.
		I'm trying to answer emails on museum info@ - current one is
		from man in Canada researching his family tree with connections
		to Rayleigh and surrounding area.
Retail	Viv	The Christmas cards have nearly sold out, hopefully with a bit of
		promotion we can sell all of them!
		Sales figures (and donations) are much lower now than when we
		had tapestry exhibition – which is not unexpected.
RTC	Cheryl	
Volunteers	Mike	We have agreed to open for 3 days a week for the remainder of
		this year and provisionally until Feb/March 2022, subject to
		ongoing review. Last entry now 3.30pm and possible reduced
		winter hours discussed.
		Some volunteers attended a "heritage walk" on Sun 7 th with a
		further one due on 21 st Nov. Please speak with Sandra if you wish
		to join. Limited numbers now available.
		Further ongoing training planned as required and requested (in
		2022). Volunteers social on Sun 28 th Nov.
		Volunteer certificates to be issued for those who have
		volunteered for a minimum of 5 years.
		Sweyne park School student started 12-week work experience
		sessions (wed pm)
		We recommend last day open before Christmas as Wed 22 nd and reopen on Wed 5 th Jan.
Website and social media	Gemma	Terry sent to website report – total visits 3852
Website and social media	Terry	Terry serit to website report – total visits 3832
Chairman's Actions	Mike	I continue to work with the Rochford Parish Council regarding a
Chairman's Actions	IVIIKC	potential Museum exhibition pop up venue in Rochford, initially
		in Nov/Dec to gauge public reaction.
		Completed a reference for Steven Hearn re an employment
		position.
		The "mystery Shopper" visited the Museum on the 10 th
		November and made herself known to me just as she was
		leaving.
		Several hire visits from local U3A to see Rochford Tapestry with
		income of £102. Tapestry booked for 2022(as agreed by Events)
		Southend Museums have now visited Copt Hall and have finally
		agreed that we may have some of the castle timbers permanently
		,

Volunteers for stewards David P, Eddie D, Paul M, and myself assisted at the Remembrance service on the 14 ^{th of} Nov. Many thanks. Longcase clock returned after being repaired by Ian Bushell. I will be attending the reintroduced RTC Environment committee meetings (29 th Nov). I attended a Zoom "interview" to become a member (Independent Local Community Member) of the London Southend Airport Consultative Committee.
Heritage Fun Run confirmed for Sunday 13 th March 2022. Usual number of general enquires from various sources.

Covid-19 – All previous recommendations are still in place and will continue to do so for the foreseeable future. The Museum will continue to open 3 days per week (Wednesday, Friday and Saturday until the early spring. Will be reviewed at next meeting.

Museum Closing Times - for Christmas period. Agreed to close after session on Wednesday 22 December 2021 and reopen on Wednesday 5th January 2022.

Further discussion took place on the proposed change of opening hours for the Museum in the winter period. The recommendations of the Volunteer SC, (who had discussed this at length) were agreed. To keep hours as they are but to put notice on the door for last entry at 3.30pm. to enable all volunteers to start the closing procedures earlier. But Museum to remain open until the allotted time of 4.00pm. Any volunteer uncomfortable working afternoons in the winter will be able to book morning sessions.

Doll's House - A discussion took place on a request to rotate the doll's house display with another model house being gifted to the Museum in January. The fragility of the existing doll's house was highlighted and moving it to storage would be detrimental. It is also one of the most looked at exhibits in the Museum especially for children (of all ages!). But it was also thought that two models in at the same time was not appropriate for the Museum. Agreed that a special exhibition on the new scale model, the estate and the builder would be very beneficial to the Museum. A vote was taken on whether to retain the Doll's house in the Museum at all times. 6 for, 1 against.

Museum Diary – Actions required noted.

Volunteers Hours Worked – 979

A.O.B.

- E mail from Clare at Southend Museums confirms permanent ownership of 43 pieces of N T timbers. A
 discussion took place on possible way forward.
- Cleaning issues raised especially the need to vacuum clean on a regular basis. To ask BMT if they could help with this task on a Thursday when the Museum is closed.
- After Mystery shopper visit, next stage and decision time will be on 6th December 2021.
- Trustees asked that we consider a request to RTC to assist with the increase rent charge of £1780 pa. It was decided to confirm the Finance S C decision to absorb this increase within our own funding for as long as we possibly can, being aware of the financial restraints on the council at this time.
- Karen asked whereabouts of Trustee report with Alan.
- Discussion took place on BMT comments for closing procedures. A note to be sent out reminding all that a full list is available to work from in the volunteers' guide.
- When having Tapestry Exhibition next summer, consider putting Glebe Tapestry on display as well but some conservation needed before then.
- Tapestry frames available from Phoenix at Lubbards Farm. Roger in touch.

- Black history month earliest record of a black individual in Essex 1580 in Rayleigh. Terry could not find any information.
- University of Leeds student assignment on Rayleigh Heritage Trail.

Date of the next Meeting – Thursday 27th January 2022 in the Museum. – 7.15pm for 7.30pm

No meeting in December 2021 but Linda will be sending a request for December reports and hours in w/c 20th December 2021.

ACTIONS

- 1. All Any newsletter articles to Mike by the 1st December 2021
- 2. Alan update please on outstanding invoice for the door and also progress on the letterbox
- 3. Mike speak to Alan requesting paragraph in next month's report on plans for the N T timbers.
- 4. Mike Glebe paperwork/photos from storage please
- 5. Sheila analysis report on your visitor survey to RTM.
- 6. Mike note to all DS / Stewards to refresh / re-read Opening and Closing procedures.
- 7. Mike to contact CT for update on DVD.
- 8. Mike speak to Alan re fire risk assessment, fire training and PET testing.
- 9. Linda Let Sandra know Christmas closing times.
- 10. Linda Let Terry know closing times for the website.
- 11. Gemma Closing times for Facebook.
- 12. Linda Diary action check with Alan about De Fib battery.
- 13. Linda Mention to Alan annual monitoring of fire alarms due.
- 14. Karen contact Alan re Trustee Report.
- 15. Linda ask Alan if they could include vacuuming on a Thursday while Museum closed.
- 16. Sheila to try to photocopy documents for Derek D.
- 17. Sue / Events to arrange a special exhibition around new house model and Burrows Way.